

# SCHOOL & YOUTH PROGRAMS

## FREQUENTLY ASKED QUESTIONS

### What health and safety measures are in place amid the COVID-19 pandemic?

- All equipment handled by program attendees is sanitized or quarantined between programs.
- Masks are required for **everyone** who attends **any program** at the Kerry Wood Nature Centre or Historic Fort Normandeau. This includes programs that take place outside in the Gaetz Lakes Sanctuary or on the Fort Normandeau grounds.
- When at your school or any other location off the Nature Centre or Fort grounds, our interpreters will wear masks, but students need only wear masks at the teacher's discretion.
- All staff and volunteers will wear a mask when in a public space at the Kerry Wood Nature Centre or Historic Fort Normandeau.
- Signs placed throughout the Nature Centre and the Fort aid with physical distancing. This includes well-marked entrances, exits, and maximum capacities, and stickers on the floor.
- Bathrooms and other touch points cleaned regularly throughout the day.

### Is there any extra cost for booking programs at my school or another site such as a park node?

- All program fees include sanitization and travel to any location in Red Deer, Penhold, or Blackfalds.
- Additional fees for programs delivered beyond Red Deer, Penhold, or Blackfalds are as follows:
  - \$20 out to Sylvan Lake, Lacombe, Innisfail, or equivalent
  - \$85 out to Rocky Mountain House, Caroline, Didsbury, Stettler, or equivalent
  - \$140 out to Camrose or equivalent

### How many adult helpers are required?

- Adequate supervision is extremely important for your class' enjoyment of their trip. Extra adults for different age groups are required according to the following guidelines:
  - Kindergarten–Grade 2      1 adult for every 5 kids
  - Grade 3–Grade 6            1 adult for every 6 or 7 kids
  - Grade 7–Grade 12         Extra adults at teacher's discretion

### When the cost is listed as the price per class, how many students does that mean?

- Class size means up to 35 students or up to the maximum number of students allowed for a program if it is less than 35.
- If booking for more than 35 students, you will need to split into two groups and pay for two classes. Please contact us at 403-346-2010 ext 104 with any questions.

### How can I book multiple classes at once?

- It is often possible for us to accommodate multiple classes doing the same program at the same time, by adjusting the order of the program for each class (essentially rotating the classes through different stations). You can find out if this is possible for any given program by looking at the “Maximum Number of Students” section of the program information. If the value listed is more than 35, then more than one class can participate in the program at once.
- Another option is to choose two or three programs that would be a good fit for your multi-class group and we can rotate the classes through the different programs throughout the day.
- If you are still unsure if your particular situation can be accommodated, please don't hesitate to call us at 403-346-2010 ext 104.

### How do planetarium shows work?

- Please note that planetarium shows are **not available** at this time due to COVID-19 safety measures. However, astronomy programs with the telescope are available for either daytime or nighttime observing (weather permitting).
- The planetarium entrance is a large tunnel that requires crawling or crouching to get through.
- If your group has any mobility issues, not to worry! We regularly accommodate wheelchairs and other mobility issues by lifting an entire side of the planetarium so the individual can comfortably enter the main tent area before the rest of the group enters through the tunnel.
- Due to space limitations, a maximum of 25 children can fit inside the planetarium at one time.

### What are the requirements for planetarium shows that are at locations other than the Kerry Wood Nature Centre?

- If we are bringing the planetarium to your space, please ensure this space has at least one working GFCI protected electrical outlet and the following spatial dimensions:  
30 feet diameter by 25 feet height.
- Please sweep and clean the floor space where the planetarium will be set up.

### Is GST extra?

- There is no extra cost for GST. School & Youth programs are GST exempt.

### What is the protocol for inclement weather?

- We do not cancel for inclement weather except for two scenarios: 1) dangerous winds, 2) extreme and/or nearby thunder and lightning.
- In most cases, it is up to the teacher to decide whether a program is cancelled due to inclement weather (e.g., cold, snowing, raining). If the teacher decides to go ahead with the program, then the teacher must ensure **all** students are dressed appropriately. If the teacher decides to cancel or reschedule a program due to inclement weather, we require **24 hours notice**, otherwise you will be charged for the original program.
- If your program is an outdoor program with no indoor alternative, then it will be necessary to reschedule the program.